

Privacy Policy – Auriga-Global

Introduction

This Privacy Policy explains how Auriga-Global ("Operator", "we", "us") collects, uses, stores, and protects personal data of the players ("you"). By using the Auriga-Global Metin2 private server, you agree to this Privacy Policy.

Data We Collect

We may collect the following categories of data:

- Account Data: username, e-mail address, encrypted password.
- Game Data: character names, levels, items, statistics, activity logs.
- Technical Data: IP address, browser type, operating system, approximate location.
- Payment Data: handled exclusively by third-party providers (Stripe, PayPal, Google Pay, Apple Pay, Braintree). We do not store card details.

Purpose of Processing

We process your data for the following purposes:

- To provide and operate the game service.
- To enable account login and maintain security.
- To detect and prevent fraud, cheating or abuse.
- To process voluntary donations and credit Dragon Coins (DC).
- To comply with legal obligations (if required).

Legal Basis

The legal bases for processing may include:

- Performance of the service (account management).
- Consent (e.g. newsletters, optional communications).
- Legitimate interests (service improvement, security monitoring).
- Legal obligations (if data disclosure is required by authorities).

Data Retention

Account data is retained as long as the account is active.

- Logs and technical data may be stored for up to 12 months for security.
- Donation records are stored for accounting purposes as required by law.
- Players may request account deletion at any time (irreversible).

Sharing of Data

We do not sell or trade player data. Data is only shared with:

- Payment processors (Stripe, PayPal, Google Pay, Apple Pay, Braintree).
- Authorities if legally required.
- Hosting providers for technical operation.

Data Security

Passwords are hashed and never stored in plain text.

- Databases are secured with encryption and restricted access.
- Regular monitoring is performed to prevent breaches.

Player Rights

Players have the right to:

- Access and review their stored data.
- Request correction of inaccurate information.
- Request account and data deletion.
- Withdraw consent (where applicable).
- File a complaint with a data protection authority.

Cookies & Tracking

Essential cookies are used for login sessions and language settings.

- We may use anonymized statistics for internal improvements.
- No third-party advertising cookies are used.

Children's Privacy

The Service is not directed to children under 13 years of age. If we learn that we have collected data from a child under 13, we will delete it immediately.

Amendments

We may update this Privacy Policy from time to time. Changes become effective once published on the official website.

Contact

If you have questions about this Privacy Policy, you may contact us at:

■ support@auriga-global.eu